

Frequently Asked Questions (FAQ)

MMD Fleet Used Vehicle Sales Purchase Program – Public Sales

September 5, 2007

Questions of a General Nature

What is the *Vehicle for Sale* program?

The Vehicle Sales Program of the Church of Jesus Christ of Latter-day Saints allows the Church to privately sell its used missionary and department vehicles that are returned to Salt Lake City from local and outlying areas.

Is there any kind of a guarantee or warranty on these vehicles?

No. All vehicles are sold “as is” with no explicit or implied warranty.

What types of vehicles do you sell and where may I find a listing of vehicles for sale?

Various types of vehicles go on sale. A list of current vehicles for sale can be viewed at <http://www.lds.org/fleetsales>. You may also call the Fleet Vehicle Sales Hotline at 801-240-0002 to hear a recording of for sale vehicles. New vehicles are posted on the website and listed on the hotline every Monday at 3:00 p.m. (except holidays).

Can a list of for sale vehicles be e-mailed to me?

No. Please refer to <http://www.lds.org/fleetsales> or the Fleet Vehicle Sales Hotline at 801-240-0002 for a current list of vehicles for sale.

Can anyone buy a vehicle from the Church?

Yes, vehicle sales are open to the public.

Where do the vehicles come from?

Surrounding missions and departments of the Church

How many vehicles go on sale each week?

This is dependent on inventory and varies from week to week.

Where are the for sale vehicles parked?

Most vehicles are located on the 3rd lower level (3LL) of the parking plaza of the Church Office Building located at 50 East North Temple Street, Salt Lake City, Utah. Others may be located at different areas, as specified on the website.

Where may we park when we come to look at, test drive, or buy a vehicle?

There are surrounding streets and parking lots that are available to the public. Most of the parking lots charge a fee.

Questions about business hours

When does the Church Office Building open and close?

Opens at 7:00 a.m. and closes at 5:00 p.m., Monday through Friday, closed on holidays.

What are the Fleet Vehicle Sales business hours?

8:00 a.m.—4:00 p.m. Monday, Wednesday, and Thursday, closed on holidays.
7:00 a.m.—4:00 p.m. Tuesday, and Friday, closed on holidays.

Questions about looking at, test driving, or “holding” a vehicle

How do I know what vehicles are for sale, when I can look at them, test drive them, and purchase them?

A current *For Sale List* of available vehicles is maintained by Fleet Vehicle Sales. The list has two

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sections: (1) an *Ongoing List*, which consists of all unsold vehicles, except for those vehicles which are newly added each week, and (2) the *Newly Added List*, which is generated each Monday at 3:00 p.m. (except holidays).

(1) ***Ongoing List***: If you are interested in seeing or test driving any of the vehicles listed, you may do so during normal business hours (Monday through Friday, 8:00 a.m. until 4:00 p.m.), except holidays, at Fleet Vehicle Sales located on the third lower level (3LL) of the parking plaza at the Church Office Building located at 50 East North Temple, Salt Lake City, Utah. Test drives must return by 4:00 p.m. **There are no overnight test drives!**

(2) ***Newly Added List***: Each Monday at 3:00 p.m., additional vehicles may be listed for the first time (dependent upon inventory). The first time these newly added vehicles may be purchased will be on the next day (Tuesday) at 7:00 a.m.—the Church Office Building opens at 7:00 a.m. Individuals desiring to purchase vehicles will draw numbers at 7:00am. Number 1 will have first choice of vehicles, number 2 will have second choice, and so on. Therefore, there is no advantage to arriving earlier than 7:00am. However, these vehicles may be first viewed after 3:00 p.m. on Monday, but no test drives on the newly added vehicles will be allowed until the vehicles go on sale the next morning. All newly added vehicles which are not sold on Tuesday morning will migrate to the *Ongoing List* and will then be available in accordance with that lists' guidelines.

When I test drive a vehicle, when do I have to have it back?

By 4:00 p.m. on the same day. There are no overnight test drives.

What is required to place a hold on a for sale vehicle?

A \$50.00 deposit.

How many days can a for sale vehicle be held?

3 business days.

Can a hold be placed on more than one vehicle at a time?

No.

If I decide not to buy a car or cannot get financing, will my \$50.00 deposit be returned to me?

Yes.

Questions about Pricing

How are the vehicles priced?

Current N.A.D.A. Book Values.

What is the average price of the for sale vehicles?

\$6,500 to \$11,000

Questions about Vehicle Transactions

What is the method of payment required when purchasing a Church vehicle?

A cashier's check or other form of certified funds, made payable to Corp Pres Bishop Church of Jesus Christ LDS for the exact sales price of the vehicle is required. Personal checks, cash, debit cards, or credit cards will not be accepted.

Where do I go to get financing for the car?

You must acquire your own financing for the vehicle you wish to purchase. The Church does not provide financing.

Where do I get my vehicle registered?

At the local Department of Motor Vehicles. This is the responsibility of the buyer.

Will the current license plates be left on the vehicle?

No.

Do you provide safety inspections and emissions testing?

Safety inspections are provided. Emissions tests are the responsibility of the new owner.